

# 2025 IN FIGURES

## SAFER INTERNET DAY

On Safer Internet Day 2025, celebrations involved:



Results included:



## OTHER BIK CAMPAIGNS



**AdWiseOnline**

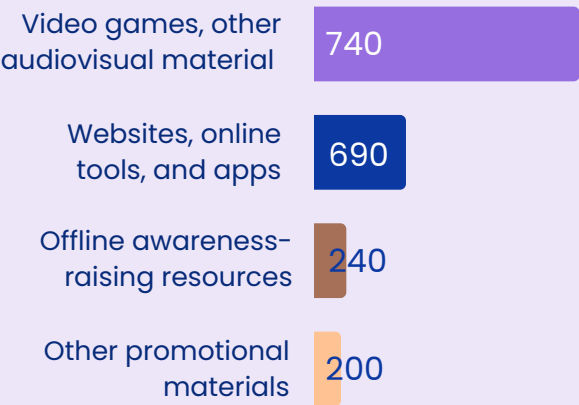
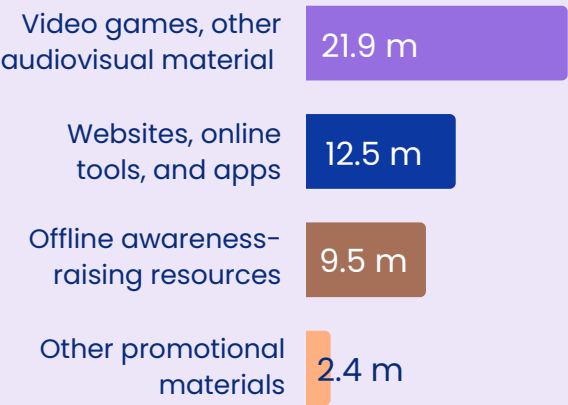
raised awareness about practices targeting youth, with a particular focus on in-game marketing.

**DSAforYouth**

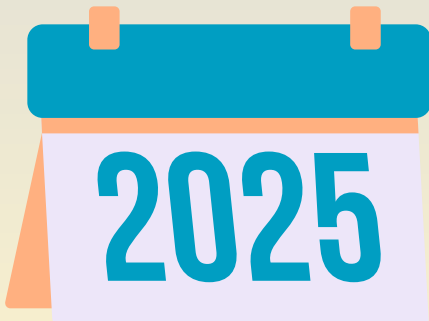
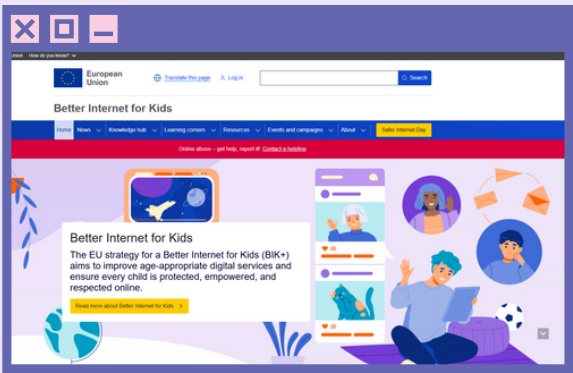
focused on the Digital Services Act guidelines for the protection of minors, including age verification and age-appropriate measures.



## SIC RESOURCES



## BIK PLATFORM



# 2025 IN FIGURES

## EVENTS

Safer Internet Centres organised more than:



## HELPLINES

In 2025, **Insafe helplines** handled over:

**57,000**  
contacts

**Teenagers** are the largest users of the helpline network.



**Cyberbullying** was the **main issue** discussed with helplines, with 15% of all contacts related to it.

**15%** Cyberbullying



**Phone calls** were the most popular way for people to reach out to a helpline.



Contact via **chat-based services** increased, accounting for 22% of all contacts.



## HOTLINES

In 2025:

**4.7 million**

**content URLs** were processed in ICCAM\*\* by all **INHOPE hotlines**.

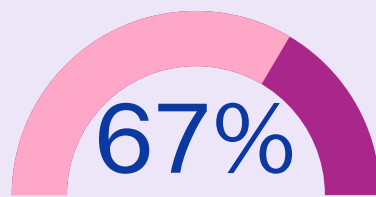
71% of the records were **new content**, meaning analysts were processing **previously unseen material**.



**71%**

new content items

More than **85% of this volume** (i.e., over 4 million) was reported by **EC co-funded hotlines**.



**67% of the total records were confirmed as illegal.** National law enforcement agencies were informed, and notice and takedown\*\*\* was issued to the hosting internet service provider.



Discover more about our work in the **[Better Internet for Kids: Review of the year 2025.](#)**

\* These figures represent all INHOPE member hotlines  
\*\* ICCAM is INHOPE's secure software solution to collect, exchange and categorise reports on child sexual abuse material (CSAM), funded by the EU. ICCAM is used by INHOPE hotlines in different jurisdictions (countries) and INTERPOL. The name ICCAM is derived from the phrase "I see child abuse material".  
\*\*\* Notice and takedown refers to the established process by which INHOPE-affiliated hotlines identify, verify, and order the removal of illegal child sexual abuse material (CSAM) from the internet.